About the authors

Otto M.J. Adang is research manager at the Research and Development section of the LSOP Police Education and Knowledge Centre in Apeldoorn, the Netherlands. Otto is a behavioural scientist who wrote his Ph.D. thesis on the development of quasi-aggressive behaviour in chimpanzees. Between 1985 and 1990 he did research on the behaviour of people during critical public order incidents. From 1991 to 1998 he was attached as researcher and consultant to the Police Institute Public order and Safety in the Netherlands, where he co-ordinated research on bomb threats, public order policing, use of force and crisis management. He is author of numerous publications and was one of the organisers of the First European Conference on Hostage Negotiations.
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Ellen Giebels is a research fellow at the University of Groningen and the Kurt Lewin Institute in Amsterdam, both in the Netherlands. She is currently completing her doctoral dissertation on the communicative dynamics of power processes in negotiation. Ellen authored and co-authored several journal articles on conflict management and negotiation. She has also conducted various training sessions in conflict management and negotiation. Ellen served on the 1998 program committee of the International Association for Conflict Management. She was also one of the organisers of the First European Conference on Hostage Negotiations. Since 1996 Ellen has been assisting the Dutch Police Institute Public order and Safety in the field of crisis negotiations. This includes consultation and research.
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In 1965 **Peter IJzerman** was a police officer in Amsterdam, the Netherlands. Through Zwolle, he moved to the police in Enschede in 1978, where in 1986 he became Chief of Police. From 1992 to 1998 he was Chief of Police in Twente. Since January 1998, Peter IJzerman is the Managing Director of the LSOP Police Education and Knowledge Centre in Apeldoorn, the Netherlands. The LSOP takes care of the training, selection, research, and consultancy for the Dutch police.
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David Veness joined the Metropolitan Police in 1966 and became a Detective in 1969, serving in various ranks in East, North and Central London and with many Specialist Departments at New Scotland Yard. David was trained as a Hostage Negotiator in 1979 and as a Detective Chief Superintendent became the Director of National Hostage Negotiator Training in the UK. He has negotiated at numerous incidents the most notable being the Iranian Embassy Siege in April 1980. He was appointed Commander in 1987, and in November 1991 he was promoted to Deputy Assistant Commissioner 'Specialist Operations' taking command of specialist branches at New Scotland Yard. Appointed Assistant Commissioner in 1994, he assumed charge of all Specialist Operations inclu▾ding Protection, Terrorism, Intelligence, and Organised Crime.
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Randall Rogan is Associate Professor in the Department of Communication at Wake Forest University, USA. He has conducted research and analyses of the communicative dynamics of crisis negotiation incidents for the past eight years. He is also engaged in the affective and cultural analysis of threatening communications. His most recent work has appeared in Human Communication Research, Applied Communication Research, Communication Reports, The FBI Law Enforcement Bulletin, and the Police Chief.
He is editor (together with Mitchell Hammer and Clinton Van Zandt) of the recently published book Dynamic Processes of Crisis Negotiation: Theory, Research and Practice as well as co-authoring (with Hammer and Van Zandt) the forthcoming book Crisis Negotiations: Case Studies of Hostage Incidents.
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Conference programme

First European Conference on Hostage Negotiations

November 24-25, 1998

24th November 1998

Introduction: Maarten de Jong, chairman

09.00 – 09.15	Welcome by Peter IJzerman
09.15 – 09.45	Opening by David Veness
09.45 – 10.30	Presentation results Hostage Negotiation Inventory by Ellen Giebels
10.30 – 11.00	Coffee Break
11.00 – 11.45	Case presentation by Ivo Vereijken and Patrick Peereboom
12.00 – 01.00	Lunch
01.00 – 03.30	Introduction subtracks: general philosophy & strategies/tactics
03.30 – 04.15	Presentation by Randall Rogan
04.15 – 06.15	Subtracks: Cross-border complication-organisational focus
06.30 – 08.30	Conference buffet

25th November 1998

09.00 – 10.00	Conclusions day 1 & program day 2 by Maarten de Jong and panel
10.00 – 10.45	Case presentation Metropolitan Police by Mike Dixon
10.45 – 11.15	Coffee break
11.15 – 12.00	Presentation UN approach to hostage incidents by Michael Ljungström
12.00 – 01.00	Lunch
01.00 – 03.00	Main conclusions, bottlenecks and recommendations
03.00 – 03.30	Coffee break
03.30 – 04.30	Plenary feedback session and conference closing by Maarten de Jong

The OISIN program of the European Union

In 1996 the Council of the European Union adopted the OISIN programme, a framework to develop and enhance co-operation between police, customs, and other law enforcement authorities of Member States and to provide such authorities with greater insight into the working methods of their counterparts in other Member States.
What the OISIN programme sets out to do is to stimulate and enhance dynamic webs of relations among law enforcement authorities throughout the European Union by providing a framework for the exchange and training of, and co-operation between the law enforcement authorities. This with a view to enhancing practical co-operation between law enforcement authorities and to contributing to an increase in mutual knowledge and understanding of the legal systems and law enforcement practices of the Member States and to raise the level of expertise of law enforcement personnel of the Member States.

The criteria on which projects are selected for financing are as follows:
- the European dimension of the project;
- the consistency of the topics to be covered with the work undertaken in Council action programmes coming under police and custom co-operation;
- the operational purpose and practical input, i.e. the extent to which stress is placed in passing on knowledge of use in carrying on the professional activity concerned, without overlooking the need for a thorough consideration of the obstacles to co-operation;
- the number and the degree of preparation of law enforcement officers likely to derive some advantage from the project either directly or through contact between those who have participated and those who have not;
- partnership in the organisation of the project and, openness to law enforcement personnel from different countries and different fields;
- the extent to which the project contributes to creating a forward momentum.

A report has to be provided to the European Union on the execution of the project, any obstacles encountered, the assessment given by the participants, the results obtained, the dissemination of such results and the conclusions drawn.